

Edward A. Chow, M.D.
President

James Loyce, Jr., M.S.
Vice President

Dan Bernal
Commissioner

Cecilia Chung
Commissioner

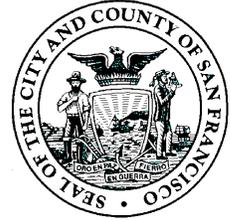
Laurie Green, M.D.
Commissioner

Tessie M. Guillermo
Commissioner

David J. Sanchez, Jr., Ph.D.
Commissioner

**HEALTH COMMISSION
CITY AND COUNTY OF SAN
FRANCISCO**

**London N. Breed Mayor
Department of Public Health**



Greg Wagner
Acting Director of Health

Mark Morewitz, M.S.W.
Executive Secretary

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MINUTES

HEALTH COMMISSION MEETING

Tuesday December 4, 2018 3:00 p.m.

101 Grove Street, Room 300

San Francisco, CA 94102

1) CALL TO ORDER

Present: Commissioner Edward A. Chow M.D., President
Commissioner Dan Bernal
Commissioner Tessie Guillermo
Commissioner James Loyce, Jr., M.S., Vice President
Commissioner David J. Sanchez Jr., Ph.D.

Excused: Commissioner Cecilia Chung
Commissioner Laurie Green, MD

The meeting was called to order at 3:04pm.

2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETING OF NOVEMBER 6, 2018

Action Taken: The Health Commission unanimously approved the October 16, 2018 minutes.

3) Greg Wagner, Acting Director of Health, gave the report. The full report can be viewed at:

<http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

DPH Air Quality and Mutual Aid response

On November 8th, a wild fire ignited in Butte County. As a result, San Francisco experienced unusually poor air quality. In response to the wildfire smoke and Butte County's request for mutual aid, the Department of Public Health (DPH) activated their Department Operations Center (DOC) and continued operations and management of the incident through November 28.

San Francisco had air quality in the red ("unhealthy") range starting November 9 until November 15 when air quality moved into the purple ("very unhealthy") range. Throughout this time, all City agencies including the Department of Emergency Management, Fire, Police, Human Services, Rec and Park, Homelessness, Human Resources, Public Health and more worked collectively to respond quickly to conditions as they arose.

Because DPH serves some of San Francisco's most vulnerable residents, we had an important role to play and provided support and recommendations to other City departments as well. DPH distributed a total of 19,502 N-95 masks to City employees and for the Homeless Outreach Team (HOT) to distribute to the most vulnerable populations who were unable to find air relief indoors. Primary care mass-texted approximately 2,000 patients with diagnoses of asthma or emphysema, reminding them to call their pharmacy if they needed their rescue inhaler. The SF Health Network Call Center Staff worked on Veteran's Day holiday and handled 864 calls. The Respite and Sobering Center provided extra mats and chairs so that HOT could get more unsheltered people inside out of the unhealthy air. In addition, DPH outreached to hospitals, community agencies, and critical partners to coordinate and deliver services. DPH also closely monitored the 911 system, EMS, and hospital emergency rooms, which remained within normal volume and suggested that people who could were staying indoors and taking necessary steps to protect themselves.

In terms of mutual aid, DPH coordinated a total of 20 healthcare professionals to assist Butte County in the caring of their sheltered evacuees with medical needs. Among the group of responders, two were our very own Public Health Nurses and the remaining 18 were nurses, EMTs and doctors from the City's healthcare volunteer database. In addition, two other DPH employees were deployed to Butte County to assist in the ongoing work within their emergency operations center (EOC).

DPH launches youth cannabis campaign

On November 26th, the San Francisco Department of Public Health (SFDPH) announced the "Truth or Nah" youth cannabis campaign in response to the state's change in cannabis laws, which made adult-use cannabis legal for adults. The campaign is designed to provide facts to youth, and dispel myths, so that they can make well-informed decisions. The campaign is focused on reaching diverse groups and will appear on interior ads on Muni buses in English, Spanish, and Chinese. It includes a website (<https://www.truthornahsf.org/>) and multilingual posters and postcards at select locations throughout the City, including at San Francisco Unified School District (SFUSD) middle and high school sites.

Truth or Nah encourages youth to "ask the right questions" and "find the right answers." This Q&A theme features three colors -- green, blue, and yellow -- reflecting three answers -- truth, meh and nah, respectively -- answering the questions. By providing reliable facts, the campaign intends to reduce the negative consequences associated with cannabis consumption for young people, and encourage the prevention or delay of cannabis use.

As part of the first phase of this multi-year campaign, SFDPH is publishing two messages to inform youth about the health impacts of cannabis. An additional eight questions and answers will incorporate messages to increase awareness of cannabis effects and offer youth tools for critical thinking and decision-making support. In an effort to reach outside of schools, phase two will include social media advertisements on Instagram and video PSAs.

Epic EHR update

On December 3rd, the Epic Electronic Health Record (EHR) project celebrated a major milestone as they transitioned from Build into Testing (Phase 3). Phase 3 is one of the longest and most critical phases, taking up six months of the 18-month implementation process. During this time, the project team will focus on testing the EHR to ensure that it works as expected when they go live August 2019.

The major testing cycles include: Interface Testing; Application Testing, Mapped Record Testing; Charge Testing; Integrated and Parallel Revenue Cycle Testing (PRCT); End-User Testing, as well as Device Integration, Conversions, and Other Focused Testing Initiatives. Subject Matter Experts and analysts from across the organization will be involved in testing the system at various points, and will serve as a key source for input and signoff that Epic is working well according to the tests (or test "scripts") that we will try within the system.

This is the final step before Phase 4 Training and Phase 5 Go-live. As a reminder, ZSFG, Laguna Honda, Primary Care Clinics and the Behavioral Health Center are included in the Wave 1 August 3, 2019 go-live, followed by the remainder of SFDPH, which will go-live in a series of subsequent waves.

CARF Survey

The Commission on Accreditation of Rehabilitation Facilities (CARF) survey of the Opioid Treatment Outpatient Program (OTOP) is complete. The surveyors provided ZSFG staff with an exit conference including a description of each category they assessed the OTOP Program against.

The survey indicated no recommendations for improvement. Their feedback described what we do here as “Best Practice.” They commented positively on the integration with other services at ZSFG and in the community. They described the calm environment created by the staff as being an integral part of the success many experience accessing services. They were complementary about the clinical environment, both the architecture and state of repair of Building 80/90, and the care and creativity taken to decorate information and affirmation boards throughout the facility. They also commented positively about the innovative use of grants, especially the Yoga program. The survey team noted that staff were well-supported by leadership, and appreciated the daily staff meetings that set the tone for each day.

Perinatal Oral Health Round Table

On November 1st, SF Health Plan, SF Department of Public Health, and Delta Dental (Denti-Cal) hosted a Perinatal Oral Health Round Table to support the ongoing work of protecting the health of San Francisco pregnant women and their babies. Over 50 dental and medical providers attended the event and shared thoughts on how best to ensure early access to dental care. This inter-professional forum provided a space to establish and expand partnerships, troubleshoot issues, and develop best practices that are both feasible and effective.

Prior to the event, an assessment survey was sent to medical and dental providers to better understand barriers in regards to pregnant women’s access to dental care. The issues informed the topics of the round table, which were presented by SF leaders in both the medical and dental field including Dr. Susan Fisher-Owens, MD, Dr. Misa Perron-Burdick, MD, Dr. Irene Hilton, DDS, MPH, and Dr. Marco Reyes, DDS and Delta/Denti-Cal representative Jennifer Swaney. The 2018 Perinatal Oral Health Round Table is a great example of the collaborative work being done citywide to support the implementation of the [San Francisco Children’s Oral Health Strategic Plan 2014-2020](#), coordinated by CavityFree SF in collaboration with the Comprehensive Perinatal Services Program and Child Health and Disability Prevention Program.

BHS Pharmacy VSM

During the week of October 22-26, Community Behavioral Health Services (CBHS) Pharmacy and other key stakeholders, including client representation, collaborated in a one-week rapid improvement Value Stream Mapping (VSM) event focused on optimizing pharmacy services for low-threshold buprenorphine treatment. The week focused on mapping the current state and designing a future state map that centered on improving buprenorphine services.

The CBHS Pharmacy’s buprenorphine improvement journey will continue with two workshops: Kaizen 1 & 2. Kaizen 1 focuses on improving the workspace and leads to kaizen 2, which focuses on improving the pharmacy’s workflow. This work is in direct alignment with the health department’s strategic initiative on Homelessness and Street Conditions, along with a breadth of important activities across the department in this area.

CBHS Pharmacy provides low-barrier buprenorphine treatment amongst high risk persons marginally housed or experiencing homelessness in collaboration with prescribers from the Street Medicine Team, Tom Waddell, Ward 86 & 93, and others.

DPH in the News (Nov 1 – Nov 29)

Bay City News, Nov 26 2018, SF educational cannabis campaign targets youth

<https://sanfrancisco.cbslocal.com/2018/11/26/san-francisco-educational-cannabis-campaign-targets-youth/>

SF Weekly, Nov 26 2018, Youth cannabis health campaign

<http://www.sfweekly.com/news/youth-cannabis-health-campaign-tries-extra-hard-to-appear-hip/>

SF Chronicle, Nov 20 2018, Editorial: the Bay Area must add air pollution to its list of disaster plans

<https://www.sfchronicle.com/opinion/editorials/article/Editorial-The-Bay-Area-must-add-air-pollution-to-13410000.php>

KPIX, Nov 20 2018, Experts explain the E.Coli outbreak

<https://www.youtube.com/watch?v= HBhXpbPPuE>

Mission Local, Nov 20 2018, SF to focus HIV services on homeless population

<https://missionlocal.org/2018/11/san-francisco-to-focus-hiv-services-on-homeless-population/>

SFMTA, Nov 16 2018, San Francisco Launches Third Year of Motorcycle Education Campaign Pilot

<https://www.sfmta.com/blog/san-francisco-launches-third-year-motorcycle-education-campaign-pilot>

KRON, Nov 19 2018, High demand for face masks amid bad air quality in Bay Area

<https://www.kron4.com/news/bay-area/high-demand-for-face-masks-amid-bad-air-quality-in-bay-area/1608898534>

Accuweather, Nov 18 2018, Camp Fire death toll increases to 63

<https://finance.yahoo.com/news/camp-fire-death-toll-increases-172300569.html>

Bay City News, Nov 17 2018, State grant to help SF further 'Vision Zero' goal to stop traffic deaths

<http://www.ktvu.com/news/state-grant-to-help-san-francisco-further-vision-zero-goal-to-stop-traffic-deaths>

Georgia Daily, Nov 17 2018, SF chokes under toxic fire smoke

<https://www.georgianewsday.com/news/regional/478750-san-francisco-chokes-under-toxic-fire-smoke-as-schools-and-businesses-close-due-to-air-pollution.html>

The Daily Journal, Nov 17 2018, Rain could dampen smoke

https://www.smdailyjournal.com/news/local/rain-could-dampen-smoke/article_ef53c2ba-ea24-11e8-97d2-4355fc823d0b.html

KTVU, Nov 16 2018, Mayor Breed: stay indoors as smoky air expected into the weekend

<http://www.ktvu.com/news/mayor-breed-stay-indoors-as-smoky-air-expected-into-the-weekend>

SF Gate, Nov 16 2018, Where to breathe clean air in SF this weekend

<https://m.sfgate.com/california-wildfires/article/get-away-from-smoke-sf-bay-area-breathe-clean-air-13379386.php>

BuzzFeed, Nov 16 2018, Here's What You Should Know If You Live In California And Breathe Air

<https://www.buzzfeednews.com/article/zahrahirji/california-bad-air-wildfires>

Stark Insider, Nov 15 2018, SFGH Foundation Announces 'Hearts in SF'

<http://www.starkinsider.com/2018/11/whats-happening-san-francisco-general-hospital-foundation-announces-hearts-in-sf.html>

Buzzfeed, Nov 15 2018, Schools across Northern California are closing due to unhealthy air quality caused by wildfire smoke

https://www.buzzfeednews.com/article/buzzfeednews/california-wildfires?utm_term=4ldqpho&ref=bfnsplash

Wired, Nov 15 2018, Construction workers toil away in SF toxic air

<https://www.wired.com/story/construction-workers-toil-away-in-san-franciscos-toxic-air/>

Washington Post, Nov 15 2018, The Energy 202: Top House Democrats don't agree on who should lead on climate change

https://www.washingtonpost.com/news/powerpost/paloma/the-energy-202/2018/11/15/the-energy-202-top-house-democrats-don-t-agree-on-who-should-lead-on-climate-change/5becc9f91b326b392905483c/?utm_term=.b825796122c5

Washington Post, Nov 14 2018, California's deadliest wildfire is also a massive air-quality problem

https://www.washingtonpost.com/nation/2018/11/15/californias-deadliest-wildfire-is-also-massive-air-quality-problem/?utm_term=.e938b10e207e

Mission Local, Nov 13 2018, San Francisco officials boost efforts to get masks to homeless people

<https://missionlocal.org/2018/11/san-francisco-officials-up-efforts-to-get-masks-to-homeless-people/>

CBS, Nov 2 2018, Documentary On First AIDS Ward Gets World Premiere At Castro

<https://sanfrancisco.cbslocal.com/2018/11/02/documentary-on-first-aids-ward-gets-world-premiere-at-castro/>

SF Chron, Nov 1 2018, Doc stories, 3rd i, Berlin and Beyond highlight November film festivals

<https://datebook.sfchronicle.com/movies-tv/doc-stories-3rd-i-berlin-and-beyond-highlight-festivals-nov-1-4>

SF Gate, Oct 31 2018, Number of people injecting drugs in SF up 50 percent in past decade

<https://www.sfgate.com/bayarea/article/Number-of-people-shooting-up-drugs-in-SF-rises-50-13333141.php>

BCN, Oct 31 2018, SF Mayor seeks to implement new conservatorship law

<https://www.nbcbayarea.com/news/local/San-Francisco-Mayor-Seeks-to-Implement-New-Conservatorship-Law-Adds-More-Beds--499197411.html>

SF Bay, Oct 31 2018, SF increases capacity in advance of conservatorship

<https://sfbay.ca/2018/10/31/sf-increases-capacity-in-advance-of-conservatorship-law/>

**ZUCKERBERG SAN FRANCISCO GENERAL
HOSPITAL & TRAUMA CENTER**

November 2018
Governing Body Report - Credentialing Summary
(11/6/18 MEC)

	11/2018	07/2018 to 07/2019
<i>New Appointments</i>	8	135
Reinstatements		
<i>Reappointments</i>	34	234
Delinquencies:		
Reappointment Denials:		
Resigned/Retired:	6	111
<i>Disciplinary Actions</i>		
Administrative Suspension		
<i>Restriction/Limitation-Privileges</i>		
Deceased		
<i>Changes in Privileges</i>		
Voluntary Relinquishments	9	69
Additions	19	71
Proctorship Completed	13	108

Current Statistics – as of 8/1/18		
Active Staff	562	
<i>Courtesy Staff</i>	540	
Affiliated Professionals (non-physicians)	276	
TOTAL MEMBERS	1,378	

<i>Applications in Process</i>	17
Applications Withdrawn Month of November 2018	0
SFGH Reappointments in Process 12/01/2018 to 02/28/2019	108

LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER

November 2018 Health Commission - Director of Health Report (11/1/18 MEC)
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	November	(FY 2018-2019) Year-to-Date
<i>New Appointments</i>	1	11
Reinstatements	0	0
<i>Reappointments</i>	8	31
Delinquencies:	0	0
Reappointment Denials:	0	0
Resigned/Retired	0	7
<i>Disciplinary Actions</i>	0	0
<i>Restriction/Limitation-Privileges</i>	0	0
Deceased	0	0
<i>Changes in Privileges</i>		
Additions	0	0
Voluntary Relinquishments	0	0
Proctorship Completed	1	1
Proctorship Extension	0	0

<i>Current Statistics – as of 07/31/2018</i>		
Active Medical Staff	36	
As-Needed Medical Staff	14	
<i>External Consultant Medical Staff</i>	45	
<i>Courtesy Medical Staff</i>	2	
<i>Affiliated Health Practitioners</i>	14	
TOTAL MEMBERS	111	

<i>Applications in Process</i>	2
<i>Applications Withdrawn this month</i>	0

Commissioner Comments:

Commissioner Chow asked if there were increases in ZSFG emergency department admissions during the recent fires. Naveena Bobba, Deputy Director of Health, states that the SFDPH engaged in daily phone calls with hospitals during the fires to ascertain this information. She noted that there were not increases in emergency rooms across San Francisco hospitals. She added that Emergency Medical Services did not have increased calls during this time.

Commissioner Sanchez encouraged the SFDPH to recommend that San Francisco residents should check air filters in their home HVAC systems because the air was so polluted at that time. Mr. Wagner noted that the Mayor requested the SFDPH to update its response protocols for air quality during fires.

4) GENERAL PUBLIC COMMENT

Mark Aaronson, Healthcare, Housing, Jobs, and Justice requested that his Coalition be made an official part of the revision of the Health Care Services Master Plan. There is a current revision process in progress. He noted that the enforcement mechanism in the Plan is in the land review process.

Teresa Palmer MD, requested that local hospitals regularly report data on out-of-county discharges. This information will allow for better understanding of the current situation and therefore, better ability to plan for the future. She noted that at this time there is no subacute service in San Francisco open for new enrollment.

5) FINANCE AND PLANNING COMMITTEE

Commissioner Bernal, who chaired the meeting, stated that the Committee reviewed the December Contracts Report and recommended that the full Health Commission approve the document. He noted that the Committee did not have time to review the new contract requests and therefore will do so during the first portion of the December 18, 2018 Community and Public Health Committee.

6) CONSENT CALENDAR

Commissioner Comments:

Commissioner Chow reiterated that because the Finance and Planning Committee did not get a chance to review the new contract requests, these items will be deferred to the December 18, 2018 Health Commission meeting. He added that the one item on the Consent Calendar is the December 2018 Contracts Report.

Action: The following item was unanimously approved:

- DECEMBER 2018 CONTRACTS REPORT

7) PROPOSITION Q HEARING: CPMC LICENSE CHANGE OF THE ALZHEIMER'S DAY PROGRAM FROM CPMC AND INSTITUTE ON AGING (IOA), TO BE INDEPENDENTLY LICENSED BY IOA. THE NEW LOCATION OF THE PROGRAM IS TO BE DETERMINED.

Sneha Patil, SFDPH Office of Policy and Planning introduced the item. Tom Briody, IOA President and CEO, addressed questions from the Health Commission.

Mr. Briody stated that Institute on Aging (IOA) has raised over half of the necessary funds to complete necessary renovations of a new site in the Presidio. He is currently waiting on construction bids and timelines. He hopes the renovations can be completed in June or July. He noted that the anticipated renovations will double the size of the program. He also noted that CPMC would allow the program to stay until the renovations are complete if the timeline is June or July.

Public Comment:

Teresa Palmer, MD, stated that her mother attended this program at one time. She noted that clients of the program are under the impression that the program will close. She added that the program will likely have to shut down at some point, even if temporally, due to the lack of available space. She urged the Health Commission to vote that this change will be detrimental.

Commissioner Comments:

Commissioner Chow stated that if the organization is able to complete the renovations then there will be no loss of continuity for the program participants.

Commissioner Bernal made a motion to add "Without interruption" to the last "Further Resolved" in the draft resolution:

FURTHER RESOLVED, this change in licensure of the Irene Swindells Adult Day Program from CPMC and IOA to solely IOA will have a detrimental impact on the health care services in the community if IOA is unable to secure a suitable new location for the program and provide similar or expanded services to seniors, without interruption.

Action Taken: The Health Commission unanimously voted to amend the draft resolution as noted above.

Action Taken: The Health Commission unanimously approved the amended resolution “Determining the Impact of the Change in Licensure of the CPMC Irene Swindells Adult Day Program from Both CPMC and Institute on Aging to Solely the Institute on Aging.” (See Attachment #1)

8) **PROPOSITION Q HEARING: CPMC CHANGE OF MANAGEMENT OF THE FOLLOWING OUTPATIENT DEPARTMENTS FROM CPMC TO THE SUTTER PACIFIC MEDICAL FOUNDATION:**

ST. LUKE’S CAMPUS

**BREAST HEALTH/MAMMOGRAPHY CENTER
NON-INVASIVE CARDIOLOGY
DIABETES CENTER**

CALIFORNIA CAMPUS

DIABETES CENTER

PACIFIC CAMPUS

OUTPATIENT PSYCHIATRY CLINIC

Sneha Patil, SFDPH Office of Policy and Planning introduced the item. Elizabeth Vilaro MD, Sutter Medical Foundation, addressed questions from the Health Commission. Dr. Vilaro stated that the Sutter Medical Foundation obtained a letter of agreement with Hill’s Physicians. The Foundation also sent out letters to clients encouraging them to get preventative mammograms. In regard to those patients who needed to go to another campus to receive diabetes services, the Foundation paid for a Lyft ride.

Ken Barnes MD, Healthcare, Housing, Jobs, and Justice, stated that the Foundation has only 1.4 FTEs at its Diabetes clinic; the St. Luke’s Hospital clinic that it replaced previously had 3.6FTEs on staff. He noted that many patients of this clinic are monolingual Spanish speaking individuals. He added that the space planned for the Diabetes Clinic classes is too small.

Karin Dydell MD, primary care physician at the Sutter Bernal Mission campus, stated that the transition of the Diabetes Center has not gone well. She noted that there has been a reduction in staff. The .1FTE medical social worker has been moved to the California campus. The RN only sees pregnant patients; all other patients must travel to the California campus. This distance prevents access to care for some patients. She added that the Spanish speaking RN previously worked with inpatient and outpatient clients but now only works one day with outpatient clients. She noted that since this staff person is currently out sick, there is no one to assist monolingual Spanish speaking clients. She also stated that many patients are older and non-English speaking and often live with family members with several jobs. This makes transporting these clients to another campus difficult.

Michael Lyons, Healthcare, Housing, Jobs, and Justice, stated that there is an obvious cultural competency issue in regard to the transfer of these services. He noted that the Diabetes Clinic poses specific problems. He added that many of these transferred services were developed with local community input to best serve the special needs of the neighborhood populations. The transfer to the Foundation eliminates the work done to serve the neighborhood communities.

Lidia Montano, Healthcare, Housing, Jobs, and Justice, stated that she views this transfer of services as classist and racist. She added that Latinos are at risk for diabetes, but the program was removed. She added that it takes much longer to get across town to the new location.

Commissioner Comments:

Commissioner Guillermo asked for clarifications that the health plans have agreed to the letters of agreement. Dr. Vilarado stated that there have been no disruptions in services for any patients.

Commissioner Sanchez stated that it is difficult to realize that the St. Luke's Hospital that served many generations of San Franciscans no longer exists because of the shift away from working with the community. He added that there are many programs still serving Latinos between 24th Street and the Bernal Mission campus. He urged CPMC to be creative in infusing the spirit of this community into the new facility.

Commissioner Chow asked for clarification regarding the staffing level of the Bernal Mission campus. Dr. Vilarado stated that CPMC is attempting to hire a full-time diabetes educator.

Commissioner Loyce asked for more information regarding how the Foundation has made transportation available to other campuses when services are not available at the Mission Bernal campus. Dr. Vilarado stated that CPMC has offered LYFT rides to several patients.

Commissioner Chow requested clarification from Dr. Barnes regarding his public comment regarding staffing levels. Dr. Barnes stated that Dr. Browner told him that CPMC would be hiring 2 full time educators. This is how he derived the 3.6FTE information.

Commissioner Guillermo stated that she supports Commissioner Sanchez's call for Sutter to be creative in its choices with regard to community connection to the new hospital. She noted that in San Francisco, there is a long history of community involvement with hospitals.

Commissioner Loyce stated that there will always be people in need in San Francisco; hospitals doing business in the City must have a commitment to all patients and their communities.

Commissioner Chow noted that the transfer of these services is a loss of Commission oversight on behalf of the public. He encouraged CPMC to present an update on the transition of these services to the Health Commission in 6 months.

Action Taken: The Health Commission unanimously approved the resolution "Determining the Impact of the Change Management of Five Outpatient Departments from California Pacific Medical Center to Sutter Pacific Medical Foundation." (See Attachment #2)

9) SFDPH COMPLIANCE TRAINING

Margaret Rykowski, RN, MS, Director, SFDPH Office of Compliance and Privacy Affairs, and Chief Integrity Office, presented the item.

Commissioner Comments:

Commissioner Chow asked for more information regarding the infrastructure to deal with compliance issues in the jails and primary care. Ms. Rykowski stated that ZSFG compliance staff are responsible for compliance issue in the jails and primary care clinics. She noted that another staff member is being hired to work on compliance issues in the Population Health Division.

Commissioner Chow asked how the SFDPH deals with compliance issues with its contracts. Ms. Rykowski stated that she works with Greg Wagner, in his role as CFO, to investigate these issues.

Commissioner Guillermo asked for more information regarding the DPH-wide compliance trainings. Ms. Rykowski stated that currently the training is a PowerPoint presentation that staff do on their own. The SFDPH has worked with the Controller's Office to develop a more robust training module that will be interactive; this type of training also does not allow a participant to move through too quickly. Mr. Wagner added that in an effort to improve the understanding of compliance issues throughout the SFDPH, its management teams will highlight compliance issues in meetings and there will be a reoccurring bulletin from the SFDPH Compliance and Privacy Affairs section.

Commissioner Guillermo asked if cybersecurity will be included in the new module. Ms. Rykowski stated that data security is included as a topic in the training. Mr. Wagner stated that as EPIC is implemented, all staff will have to participate in a separate training on EHR data issues, which is complementary to the existing module.

Commissioner Chow requested an update on the implementation of the new trainings next year. Commissioner Chow asked if the existing trainings include contract compliance issues. Mr. Wagner stated that the current compliance training does cover this topic. He added that the SFDPH will be adding a series of trainings on conflict of interest.

Commissioner Sanchez asked if there is coordination between the SFDPH and the City Attorney's Office in regard to trainings. Mr. Wagner stated that the City Attorney is kept updated on the trainings and has assisted in the development of the new contract compliance module.

10) OTHER BUSINESS:

Mr. Morewitz noted that the December 18, 2018 meeting will take place at Laguna Honda Hospital and that the January 1, 2019 meeting is cancelled.

11) JOINT CONFERENCE COMMITTEE REPORTS

Commissioner Sanchez, ZSFG JCC member, stated that at the November 27, 2018 ZSFG JCC meeting, the Committee reviewed the standard reports including the Regulatory Affairs Report, CEO Report, Human Resources Report, and Medical Staff Report.

12) CLOSED SESSION

- A) Public Comment on whether to hold a closed session and all matters pertaining to the closed session
- B) Vote on whether to hold a closed session
- C) Closed Session Pursuant to California Government Code §54957(b)(1) and San Francisco Administrative Code §67.10(b)

PUBLIC EMPLOYEE APPOINTMENT/HIRING
DPH Director of Health

RECONVENE IN OPEN SESSION

- 1. Possible report on actions taken in closed session (Government Code Section 54957.1(a)5 and San Francisco Administrative Code Section 67.12(b)(4).)
- 2. Vote to elect whether to disclose any or all discussions held in closed session (San Francisco Administrative Code Section 67.12(a).)

Action taken: The Health Commission voted not to disclose the discussion held in closed session.

13) ADJOURNMENT

The meeting was adjourned at 7:23pm.

**HEALTH COMMISSION
CITY AND COUNTY OF SAN FRANCISCO
Resolution No. 18-3**

DETERMINING THE IMPACT OF THE CHANGE IN LICENSURE OF CPMC IRENE SWINDELLS ADULT DAY PROGRAM FROM BOTH CPMC AND INSTITUTE ON AGING TO SOLELY THE INSTITUTE ON AGING

WHEREAS, California Pacific Medical Center (CPMC), a non-profit hospital and member of Sutter Health, operates acute care hospitals at four campuses in San Francisco: California Campus; Davies Campus; Pacific Campus; and St. Luke's Campus; and

WHEREAS, The Irene Swindells Adult Day Program (Swindells) is located on the California campus, and serves participants with mild to moderate Alzheimer's and dementia; and

WHEREAS, Swindells serves approximately 30 participants on any given day and has approximately 70 total unduplicated participants; and

WHEREAS, There are only two licensed Adult Day Care programs in San Francisco that serve participants with Alzheimer's disease/dementia – Swindells and Catholic Charities of San Francisco; and

WHEREAS, These programs provide a range of social and psychological support services that promote the quality of life for people with Alzheimer's disease/dementia, and provide respite for families and caregivers; and

WHEREAS, Swindells is licensed under both CPMC and the Institute on Aging (IOA), with IOA managing the program and services and CPMC providing the facility space and support only; and

WHEREAS, On April 15, 2018, in compliance with the Community Health Care Planning Ordinance (Proposition Q), CPMC notified the Health Commission that it plans to change licensure of the Irene Swindells Adult Day Program to solely IOA; and

WHEREAS, IOA is attempting to locate a space to relocate the Swindells program and plans to continue the program with similar capacity and services for participants; and

WHEREAS, If IOA achieves its fundraising goals to secure a 20-year lease for a potential site, the new facility would be completed by July 2019 and has the potential to serve 88 patients per day; and

WHEREAS, In accordance with Proposition Q, the San Francisco Health Commission held public hearings on July 17, 2018, August 21, 2018, and December 4, 2018 regarding the change in licensure for the Irene Swindells Adult Day Program; and

NOW, THEREFORE, BE IT RESOLVED, that Adult Day Care services are important for seniors with Alzheimer's disease/dementia to prolong institutionalization and provide much needed respite to caregivers and families; and

FURTHER RESOLVED, IOA is strongly encouraged to continue the Swindells program in a similar or expanded capacity and update the Health Commission once a new location is confirmed; and be it

FURTHER RESOLVED, this change in licensure of the Irene Swindells Adult Day Program from CPMC and IOA to solely IOA will have a detrimental impact on the health care services in the community if IOA is unable to secure a suitable new location for the program and provide similar or expanded services to seniors, without interruption.

I hereby certify that the San Francisco Health Commission at its meeting of December 4, 2018 adopted the foregoing resolution.

Mark Morewitz
Executive Secretary to the Health Commission

**HEALTH COMMISSION
CITY AND COUNTY OF SAN FRANCISCO
Resolution No. 18-5**

DETERMINING THE IMPACT OF THE CHANGE IN MANAGEMENT OF FIVE OUTPATIENT DEPARTMENTS FROM CALIFORNIA PACIFIC MEDICAL CENTER TO SUTTER PACIFIC MEDICAL FOUNDATION

WHEREAS, California Pacific Medical Center (CPMC), a non-profit hospital and member of Sutter Health, operates acute care hospitals at four campuses in San Francisco: California Campus; Davies Campus; Pacific Campus; and St. Luke's Campus; and

WHEREAS, Sutter Pacific Medical Foundation is Sutter Health's physician foundation affiliate in San Francisco, Marin and Sonoma counties, and has over 240 physicians with some providing services at CPMC hospital campuses; and

WHEREAS, CPMC will be closing two of the four campuses – Pacific and California – with the expected opening of its new Van Ness-Geary campus in 2019; and

WHEREAS, On April 15, 2018, in compliance with the Community Health Care Planning Ordinance (Proposition Q), CPMC notified the Health Commission that it plans to transfer management of the five outpatient departments to its physician affiliate, SPMF to prepare for the move to the new Van Ness-Geary campus:

- Breast Health/Mammography Center at St. Luke's campus
- Non-Invasive Cardiology at St. Luke's campus
- Diabetes Center at St. Luke's campus
- Diabetes Center at California campus
- Outpatient Psychiatry Clinic at Pacific campus; and

WHEREAS, During the July 17th hearing, the Health Commission requested supplemental information regarding continuity of coverage for affected patients with Medi-Cal or commercial insurance and SPMF's community benefits program, to better understand the impact of these changes on health care services in the San Francisco community; and

WHEREAS, CPMC reported that of the 7500 patients affected by the transition to SPMF, 17% Medi-Cal (Fee-for-Service and Managed Care), 48% commercially insured, and 35% other (Medicare, self-pay, etc.); and

WHEREAS, SPMF expressed its commitment to continue care for patients served at each of the outpatient departments CPMC operates today; and

WHEREAS, SPMF expressed its commitment to accept new Medi-Cal patients at its five outpatient departments undergoing management transfer; and

WHEREAS, SPMF intends to contract with the same insurances currently accepted by CPMC, and has reached out to payors that contract with CPMC to establish the same contract with SPMF; and

WHEREAS, If the current payors are willing to contract with SPMF, all patients will be able to continue receiving the same services; and

WHEREAS, If SPMF is unable to develop a contract with Hills Physicians, SPMF will continue to execute Letters of Agreement (LOA) for any patient who is covered through the San Francisco Health Plan seeking services under a Hills Physician provider; and

WHEREAS, If a plan refuses to contract with SPMF and denies an LOA, the plan will need to find the service within their existing network to offer the patient services; and

WHEREAS, It is SPMF policy is to develop LOAs with all patients who have non-contracted health plans so no patients experience a loss of coverage; and

WHEREAS, during the transition from CPMC to SPMF some staff training issues were identified around the LOA policy and caused a temporary disruption in service for some patients; and

WHEREAS, Because CPMC does not yet have negotiated contracts with all of the insurance plans used by patients of the services to be transferred, it is likely that the transfer of services to SPMF will impact access to some or all of these services for these patients, many of whom are members of underserved populations; and

WHEREAS, SPMF is working diligently to assess the impact of the disruption and have corrected the staff training issue; and

WHEREAS, In 2017 the Sutter Bay Medical Foundations invested almost \$72M in community benefit, of that SPMF invested about \$20M; SPMF's community benefit investments include cash contributions to non-profit organizations, Medi-Cal shortfall (the uncompensated portion of providing care to Medi-Cal patients), and charity care costs; and

WHEREAS, SPMF will continue to provide Diabetes Center education classes as a community benefit; and

WHEREAS, SPMF expresses its commitment to take accountability for the services transferred from CPMC to SPMF and to be transparent to the public regarding the provision of these services; and

WHEREAS, Since both CPMC and SPMF are Sutter Health affiliates, physicians from SPMF provide services on CPMC's campuses; and

WHEREAS, In accordance with Proposition Q, the San Francisco Health Commission held public hearings on July 17, 2018, August 21, 2018, and December 4, 2018 regarding the various outpatient departments' change in management from CPMC to SPMF; and

NOW, THEREFORE BE IT RESOLVED, The Health Commission strongly encourages SPMF to honor its commitment to make no changes to staffing models or the payor mix for these services; and be it

FURTHER RESOLVED, the change of management will have a detrimental impact on health care services unless CPMC and SPMF take the following actions:

- secure a contract with Hills Physicians or continues to successfully execute LOAs so no affected patients experience a disruption of services;
- proactively ensure adequate staff training regarding the LOA policy to prevent disruption of services;
- provide culturally linguistically appropriate services for affected service lines, and resumes education for patients with non-gestational diabetes at the St. Luke's campus; and be it

FURTHER RESOLVED, that the Health Commission strongly encourages SPMF to follow through on its commitment to develop LOAs, when needed, and update the Health Commission on its service provision to patients needing care at these five outpatient clinics/departments; and be it,

I hereby certify that the San Francisco Health Commission at its meeting of December 4, 2018 adopted the foregoing resolution.

Mark Morewitz
Executive Secretary to the Health Commission